

WARRANTY/DEVIATION REPORT Side 1

E-mail to: warranty@htc.se, or fax to: 0046 121 152 12

This form must always be completed for all possible warranty issues, for HTC to be able to make assessments. After the case is investigated, you will be notified of the decision. For machines, service must be performed as indicated on the warranty card. Attach a copy of the warranty card. Spare parts must be ordered via the order department. If the warranty is approved, spare parts will be credited afterwards. The Warranty report must be sent to Service Department within 14 days following completion of repair, for the warranty to be valid.

- 1. Fill in all relevant information on the first page (below). Invoice number must be listed below.
- 2. E-mail/fax or send the form to warranty@htc.se / 0046 121 152 12 or send to HTC Sweden AB, Box 69, 614 22 Söderköping, Sweden. Keep the broken part or parts in case the Service Department needs them or a photo of them. In case of doubt contact HTC, via mail warranty@htc.se.
- 3. NOTE, the warranty does not apply if the inverter is opened.

Distributor:	
Customer:	
Contact person:	
Phone number:	
E-mail address:	
Date of purchase (end customer):	
Type- and serial number (machine):	
Hour indication (machine):	
Item number (tools/Twister/detail):	
Manufacturing week/date (tools/Twister):	
HTC Invoice or Order number:	
Number of tools:	

ע	escription of	the defect:			



WARRANTY/DEVIATION REPORT Side 2

E-mail to: warranty@htc.se, or fax to: 0046 121 152 12

Date of Repair:		
Working hours:		
If necessary, Return number (SR):	
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What measures have been dor	ne:	
Which parts have been replace	ed:	
Article number:	Title:	Number:
HTC's investigation of the case	se:	
HTC's investigation of the case Pass Unauthorized warranty warranty warranty		