WARRANTY REPORT

HTC Professional Floor Systems

This form must be completed for all warranty issues to enable Husqvarna Product Service Department to make warranty assessment. After warranty case is investigated, you will be notified of the decision. Spare parts in warranty process are ordered through normal ordering process, if warranty is approved spare parts will be credited.

1. Fill in all relevant information.
2. E-mail to **techsupport.cp@husqvarna.se**
3. Replaced parts to be kept for minimum time of one month in case Service Department requests faulty parts during warranty process.
4. NOTE, warranty void if electric / electronic part is opened.

Distributor:	
Customer:	
Contact person:	
Phone number:	
E-mail address:	
Date of purchase (end customer):	
Type- and serial number (machine):	
Hour indication (machine):	
Item number (tools/Twister/detail):	
Manufacturing week/date (tools/Twister):	
Invoice or Order number:	
Number of tools:	

Description of the defect:

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Date of Repair:	
Working hours:	
If necessary, Return number (SR):	

What measures have been done:

Which parts have been replaced:		
Article number:	Title:	Number:

Husqvarna´s investigation of the case:

Pass warranty ☐	Unauthorized warranty ☐	Justification:	